

Cleaning Service Agreement

Cleaner: [Cleaner name], [Business name] **Client:** [Client name] **Start date:** [Date]

1. Property and Schedule

Cleaner will clean the [home / office] at [Address] (the "Property") [Choose one: "every [week / two weeks / month] on [day] at about [time]" / "once, on [Date]"]. Expected time per visit: about [Number] hours.

2. Services

Each visit includes: [e.g., "dusting reachable surfaces, vacuuming and mopping floors, cleaning kitchen counters, sink, and appliance exteriors, cleaning bathrooms, emptying trash, and making beds"]. Not included unless added in writing: [e.g., "inside the oven or refrigerator, interior windows, laundry, walls, moving heavy furniture, biohazards"]. Extra services and their prices: [list].

3. Price and Payment

Client will pay [Amount] per visit [or: "[Amount] per hour"], due [Choose one: "at each visit" / "by the [day] of each month for the prior month's visits"], by [method]. Cleaner may change the price with [Number, e.g., 30] days' written notice.

4. Supplies

[Choose one:] "Cleaner brings all cleaning supplies and equipment." / "Client provides the supplies and equipment listed here: [list]; Cleaner brings [list]." Client will tell Cleaner in advance about any surfaces that need special products or care.

5. Access, Keys, and Pets

Client will provide access by [e.g., "a key", "a door code", "being home"]. Cleaner will keep any key or code secure, use it only for scheduled visits, and return it when this agreement ends. Pets: [describe any pets and how they should be handled during visits].

6. Cancellations and Rescheduling

Either party may reschedule a visit with at least [Number, e.g., 24] hours' notice. If Client cancels with less notice, or Cleaner can't get in at the scheduled time, Client will pay a fee of [Amount]. If Cleaner cancels, Cleaner will offer another time as soon as possible, at no extra charge.

7. Satisfaction

If Client is not satisfied with any part of a cleaning, Client will tell Cleaner within [Number, e.g., 24] hours, and Cleaner will re-clean that area at no charge.

8. Damage and Insurance

Cleaner will take reasonable care with the Property and Client's belongings, and will report any breakage promptly. Cleaner [Choose one: "carries general liability insurance of at least [Amount] and will show proof on request" / "is not insured; Client's homeowner's or renter's insurance applies"]. Cleaner is not responsible for damage caused by items that were already damaged or improperly installed.

9. Independent Contractor

Cleaner is an independent business, not Client's employee. Cleaner decides how the cleaning is done and is responsible for Cleaner's own taxes and for any workers Cleaner brings.

10. Ending This Agreement

Either party may end recurring service with [Number, e.g., 14] days' written notice. Client pays for visits completed before the end date.

Signatures

By signing below, each party agrees to these terms.

[Cleaner name] ("Cleaner")

Signature: _____ Printed name: _____ Date: _____

[Client name] ("Client")

Signature: _____ Printed name: _____ Date: _____

This template is a general starting point, not legal advice — customize it and have it reviewed for your situation.